

## RENEWABILITY ENERGY INC.

### Manufacturer's Limited Warranty for Power-Pipe® Drain Water Heat Recovery Units

#### **General:**

RenewABILITY Energy Inc. ("Manufacturer") warrants to each end-user purchaser ("Owner") that the Power-Pipe® Drain Water Heat Recovery Unit ("Unit") will be free from defects in material and workmanship under normal use and service for a period of 10 years from the date of manufacture in accordance with the terms of this warranty. Manufacturer will repair or supply an equivalent replacement Unit in the event that the Unit is determined by the Manufacturer to be defective within the warranty period. Any replaced or repaired Unit will be warranted only for the unexpired portion of the original warranty period.

#### **This warranty will not apply or will be voided at the Manufacturer's sole discretion if:**

- The installation has not been made in accordance with the Manufacturer's printed or video instructions provided, or does not comply with applicable building codes.
- The Unit experiences the effects of thermal expansion or failure due to excessive water pressure (exceeding 160 psi). Such excessive pressure can result from the addition of a pressure reducing valve, a water meter or a check valve in the municipal water supply system of a residential dwelling.
- An approved 'temperature-pressure relief valve' is not installed with the standard water heater.
- The Unit is not connected in the drain line (e.g. it is connected to the exhaust of wood stove, gas furnace).
- The Unit is damaged due to abuse, fire, flood, physical contact or other external force.
- The fresh water coils fail due to not being supplied with potable water free of contaminants that may inhibit flow.
- The Unit label containing the model and serial numbers has been defaced, discarded or damaged beyond legibility for warranty application purposes.
- The Unit is not installed or used in normal use and service and in accordance with the Manufacturer's printed or video instructions.

#### **Unit problem diagnosis and claim procedures:**

Before removing the Unit and returning it to the Manufacturer, Owner must contact the Manufacturer in order to confirm that the Unit is still under warranty and to obtain return instructions and a return code. The Manufacturer in its sole discretion will validate warranty coverage for Unit repair or replacement.

The Manufacturer will provide free problem diagnosis to help the Owner understand, and, if possible, solve the problem. Owner should not dispose of the defective Unit as it is needed for return to the Manufacturer and for credit purposes.

#### **Service labour and shipping cost responsibility:**

This warranty does not cover any delivery or transportation expenses or any labour expense for service, removal, or reinstallation of a replacement Unit. All such expenses are Owner's responsibility. If the Manufacturer determines that the Unit is covered under this warranty, a repaired or replaced Unit will be shipped to Owner's location at no charge, but only after Owner has at their expense returned the defective Unit to the Manufacturer.

#### **Other general conditions of the warranty:**

No one is authorized to make any other warranty on the Manufacturer's behalf. Any other warranty offered by a third party other than the Manufacturer will not be honoured by the Manufacturer. The maximum number of repaired or replaced Units is limited to one (1) per original purchased. Proof of purchase must be supplied in the case of a dispute. A Unit will not be determined to be defective, and will not be repaired or replaced due to odour, discolouration or potable water quality (e.g. water color).



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